

45 South 7th Street West - Billings, Montana 59102 - (406) 248-8866 - Fax (406) 256-3158

December 28, 2022

From: Michael C. Sing General Manager Hospital Laundry Services 45 South 7th Street West Billings, Montana 59102

Dear Sir/Madam:

Having provided Laundry and Linen services to the Healthcare Industry for the last 38 years throughout the United States, there leaves no room for error when it comes to cleanliness. When I assumed my present role at Hospital Laundry Services in April of 2022, the first order of business was to get HLS in "Tour Ready" condition. The decision was made to contact Jay McMickle. With the employ of Stat Commercial Cleaning, an initial deep clean of the operation was performed, with regularly scheduled weekly maintenance to ensure compliance with the standards set forth within our Industry.

Jay is the consummate professional. Timely communication without being overbearing, always walking the talk, first to offer assistance / suggestions on how we might, as partners, strive to improve our working relationship. Stat works around our production schedule, always willing to adjust on the go should the need arise. (Ex. We just installed a large commercial dryer which took three days. Jay and his team of professionals adjusted their weekly maintenance schedule to accommodate our needs, at Jays suggestion, so we could complete our project on time while still maintaining proper cleanliness protocol.)

HLS could not be more pleased with the service provided by Stat Commercial Cleaning, and the Professional relationship established with the same.

Sincerely,

MC Strip
Michael C. Sing